



**The Vishweshwar Sahakari Bank Ltd., Pune  
(Multi-State)**

**IMPS/ UPI Transaction Complaint Form**

To, \_\_\_\_\_ Date: \_\_\_\_\_

Branch Manager

Branch

IMPS

UPI

Customer Name: \_\_\_\_\_

Base Branch Name: \_\_\_\_\_

15 Digit A/C No: \_\_\_\_\_

Customer ID: \_\_\_\_\_

Registered Mobile No: \_\_\_\_\_

1. Txn. Date: \_\_\_/\_\_\_/20\_\_\_ 2. Txn. Amount: \_\_\_\_\_ 3. Txn. Type: Debit (Remitter)  Credit (Beneficiary)

4. Txn. RRN: \_\_\_\_\_ 5. Txn. Initiated Mobile No.: \_\_\_\_\_

6. Txn. Bank Name: \_\_\_\_\_

The above transaction amount has been yet not Credit to my account. Kindly Credit the mentioned amount of Rs. \_\_\_\_\_ to my Account.

Your's Faithfully,

**Customer Signature**

**For Branch Use Only**

- |  |                          |
|--|--------------------------|
| 1) Customer Transaction Complaint Form checked properly      | <input type="checkbox"/> |
| 2) Customer Sign. / KYC verified                             | <input type="checkbox"/> |
| 3) Customer A/C Statement Checked                            | <input type="checkbox"/> |
| 4) Hard copy send to <b>Ho-IT Dept.</b> on Dt. ___/___/20___ | <input type="checkbox"/> |

Branch  
Round  
Seal

Remark if any: \_\_\_\_\_

**Signature(s) of Branch Official with date**

**For HO Use Only**

**Action Taken :-** \_\_\_\_\_

**Signature(s) of HO Official with date**